

Ventures West Transport LP
PURCELL ENTERPRISES Ltd.(PEL)

CUSTOMER SATISFACTION SURVEY July 2009

Barbara Semeniuk, President of Purcell Enterprises (PEL) strives to provide the best possible service to her clients.

Please help us by taking a moment to complete our brief Customer Satisfaction survey. Your participation is much appreciated.

1. Were you happy with the results of your audit in 2008?
 - 1(a) If Yes - Why= **Yes, However because we were in the process of moving it was not as good as I had anticipated.**
 - 1(b) If No - Why not
2. Did you receive the service/attention you needed on contacting PEL?
Yes= Barb and I had a preliminary Meeting in late Aug to assess were we needed to improve. PEL is always very accommodating.
3. Is there anything you would like to share with us that may help PEL provide a better service for you? =**Not at this time**
4. How likely are you to use Barbara Semeniuk for another Audit?
 - 4(a). If Yes – Why= **Yes, PEL, understands our business and the problems we face.**
 - 4(b) If no Why not?
5. Do you trust PEL to provide the right service for your Company?
 - 5(a). If Yes – Why= **Yes, PEL has always provided the service we asked for.**
 - 5(b). If No – Why Not
6. Do you receive our Newsletter? **YES.**
 - 6(a) If not would like to?
7. We are currently updating Purcell's Web site to help us serve our clients better.

One feature we would like to include is a list of testimonials from our valued clients like you. We would appreciate it if you could send us a very brief comment

about Purcell's services, focusing on any problems we helped you solve and the quality of our customer service.

July 14, 2009.

To whom it may concern:

Ventures West Transport LP has used PEL services since 2002. PEL has completed two COR Audits for Ventures West Transport LP. I had worked and was acquainted with Barb Seminiuk thru her work with AMTA during the beginning of the PIR program. I have always found Barb to be very professional and knowledgeable in the COR/PIR program as well as developing safety programs for a wide variety of business. PEL is very experienced in many types of businesses and can accommodate a wide variety services without disruption to the operation.

Ventures West Transport LP recommends PEL to perform the COR Audit or develop your safety program, and is confident that you will be more than satisfied with the results.

Ray Archer

Manager Safety and Compliance

Ventures West Transport LP.